

General Terms and Conditions – Camping Hazenoord

1. Applicability

These Terms and Conditions apply to all reservations and agreements with Camping Hazenoord. By making a reservation, the guest agrees to these Terms and Conditions, the campsite rules, and the separate cancellation policy.

2. Definitions

A guest is any person staying at the campsite based on a reservation. The lead guest is the person in whose name the reservation is made and who is responsible for all accompanying guests.

3. Reservation and Payment

A reservation becomes binding upon written confirmation. Payment must be made in accordance with the reservation confirmation.

4. Arrival and Departure

Camping pitches: Check-in from 1:00 p.m.; check-out before 11:00 a.m.

Accommodation: Check-in from 3:00 p.m.; check-out before 10:30 a.m.

Arriving before the stated check-in time is not permitted. Camping Hazenoord does not have a waiting area. Guests arriving early may be asked to leave the campsite temporarily until their check-in time.

5. Camping Pitches

A maximum of one camping unit (such as a caravan, motorhome, tent or roof tent) and one small additional tent for a maximum of two persons are permitted per pitch. Exceptions are only allowed with prior approval.

6. Pitch Allocation

Requests for a specific pitch are non-binding and do not guarantee a particular location. Camping Hazenoord reserves the right to change the pitch allocation if necessary for operational reasons.

7. Vehicles

Cars belonging to guests staying on camping pitches must be parked in the central car park. One car is permitted next to each safari tent.

8. Trailers

Trailers are only permitted with prior approval. A surcharge of €5.00 per night applies.

9. Dogs

A maximum of two dogs is permitted per camping pitch and one dog per safari tent. Dogs must always be kept on a leash, are not allowed inside the sanitary building, and owners must clean up after them immediately.

10. Groups

Camping Hazenoord is a small-scale campsite. Reservations for groups of six or more people are not accepted. Separate reservations that effectively form one group may also be refused.

11. Peace, Quiet and Safety

Causing nuisance, parties, excessive alcohol consumption and disruptive behaviour are not permitted. Guests must always follow the instructions of the owner or campsite staff.

12. Visitors

Visitors are welcome but must report to the reception before entering the campsite. The lead guest remains responsible for his or her visitors.

13. Electricity

Camping Hazenoord does not provide charging facilities for electric vehicles. Electric heaters and air conditioning units are only permitted if the electrical supply allows this. Guests must ensure they do not exceed the maximum available amperage.

14. Campfires, Barbecues and Drones

Campfires and barbecues are permitted provided they can be used safely and weather conditions allow. Drones are not permitted without prior permission due to the privacy of other guests.

15. Photography and Video

Camping Hazenoord may use photographs and video footage showing the atmosphere of the campsite where guests are not identifiable. Images or footage in which guests can be identified will only be used with the guest's prior consent.

16. Liability

Guests stay at Camping Hazenoord at their own risk. Camping Hazenoord accepts no liability for loss, theft, damage, personal injury, interruptions to utilities or internet services, or damage caused by weather conditions or force majeure, unless such damage results from intentional misconduct or gross negligence on the part of Camping Hazenoord.

17. Damage

Any damage caused by a guest or the guest's visitors will be charged to the lead guest.

18. Emergencies

In the event of an emergency, guests must immediately follow the instructions of the owner, campsite staff and emergency services.

19. Lost Property

Lost property handed in at the reception will be kept for a maximum of one week. After this period, Camping Hazenoord reserves the right to dispose of or donate the items.

20. Termination of Stay

Camping Hazenoord reserves the right to terminate a guest's stay immediately and without refund if these Terms and Conditions or the campsite rules are violated.

21. Cancellations

The separate cancellation policy forms an integral part of the agreement and applies to all cancellations.

22. Privacy

Personal data will be processed in accordance with applicable privacy legislation and will only be used for the performance of the agreement or where required by law.

23. Governing Law

All agreements are governed exclusively by Dutch law. Any disputes shall be submitted to the competent court in the Netherlands.